

## Resources for Data Collecting & Reporting Systems

CV and CNCS provide a wealth of resources helpful to strong program management. Here's a summary of the resources available for building effective data collection and reporting systems.

### CaliforniaVolunteers Resources

#### Performance Measures 201

([http://www.californiavolunteers.org/documents/AmeriCorps/GranteeCentral/2015\\_Conference/14%20Performance%20%20Measurement%20201.ppt](http://www.californiavolunteers.org/documents/AmeriCorps/GranteeCentral/2015_Conference/14%20Performance%20%20Measurement%20201.ppt)):

Performance Measures are the foundation of good data. In order to collect the correct data you first need to know what you are trying to measure. This workshop from the 2015 AmeriCorps Conference explores best practices for developing and implementing strong measures.

### CNCS Knowledge Network Resources

**Data Collection and Instruments** (<http://www.nationalservice.gov/resources/performance-measurement/training-resources>)

- **Self-paced Tutorial: Collecting High Quality Outcome Data:** This material supports learners in understanding core concepts associated with high quality instruments and rigorous data collection. Learn to assess the quality of current data collection tools and systems; and identify upgrades needed to ensure high quality, rigorous data collection.
- **Other Resources:**
  - **Common Methods for Collecting Data** (<http://www.nationalservice.gov/sites/default/files/resource/npm/common-methods-for-collecting-data.pdf>)
  - **Developing Performance Measurement Instruments** (<http://www.nationalservice.gov/sites/default/files/resource/npm/developing-performance-measurement-instruments.pdf>)
  - **Instrument Formatting Checklist** (<http://www.nationalservice.gov/sites/default/files/resource/npm/instrument-formatting-checklist.pdf>)
  - **Collecting Performance Measurement Data** (<http://www.nationalservice.gov/sites/default/files/resource/npm/collecting-performance-measurement-data.pdf>)
  - **11 Proven Ways to Improve Data Collection** (<http://www.nationalservice.gov/sites/default/files/resource/npm/11-proven-ways-to-improve-data-collection.pdf>)

### Pacific Regional National Service Training Conferences

**Better Use of Data/Data Quality the CNCS Way:** As the service field becomes more technical, programs are increasingly challenged to use data to manage their program and evidence to prove their impact. This workshop will demystify the jargon and position programs to thrive in the new funding context. Participants will also learn how to use data to demonstrate how their program is effective, efficient and unique. Using "Social Math," programs can turn data into a compelling story for decision makers and funders.

**Data Quality Review Best Practices for ASN:** Reporting on program outputs, outcomes, and demographic data is a fundamental requirement for all AmeriCorps State and National grantees. This session will explore the characteristics of high-quality data and ways to overcome common data quality challenges. Presenters will share best practices to help programs collect and report data that is valid, accurate, and consistent.